

PLACE LOGO  
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PLACE IMAGE HERE

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More intelligence,  
and better results for  
your Call Center and  
Agents efficiency

- Improve decision making
- Get powerful insights
- Track wait times
- Amazing report features
- And more...

CONTACT INFORMATION

A powerful tool to generate stats for inbound and outbound calls in your call center.

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Ultra-fast queries to generate data as fast as possible without overusing system resources.

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Track calls by events and see each place the calls have been through.



**Reports Available** and exportable to **Excel, CSV, or PDF**

Call Reports

- By Queue
- Abandoned Calls
- Answered Calls Details
- Outgoing Calls Detail
- Summary
- Service Level
- By Agent
- Lost Calls by Agent

Traffic

- By Hour
- By Day
- By Day of the Week
- By Month
- Lost Calls by Hour

Agents

- Session Detail
- Availability
- Session by Hour
- By Hour

