



**SonataSuite**  
Switchboard

Manage your calls,  
extensions, queues,  
and much more, all in  
real-time!

- Track all your calls
- Measure productivity
- See who's on the phone
- Real-Time supervision
- And more...

**Full Communication Power With VitalPBX Apps**



[vitalpbx.com](http://vitalpbx.com)

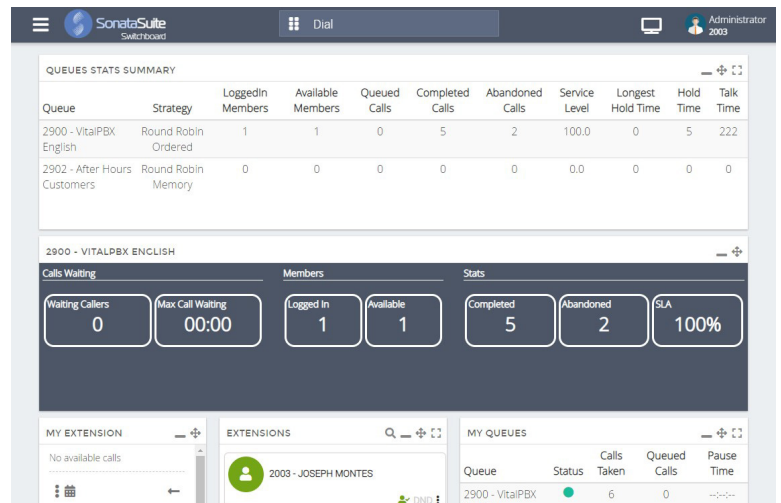




Perfect for call centers with supervision tools such as Spy, Spy & Whisper (coaching), Barge in, and request supervisor assistance from the agents.

Manage extensions, transfer, hang up, and tend calls in an interactive way.

Track calls by events and see each place the calls have been through.



### Included widgets:

- Extensions
- Queues
- Conferences
- Parking Lots
- Trunks
- Queues Stats Summary
- Queued Calls
- Queue Members
- Queue Overview
- Queues Calls Counter
- My Extension
- My Queues
- Summary
- Queue Wallboard



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