









Manage your calls, extensions, queues, and much more, all in real-time!

- Track all your calls
- Measure productivity
- See who's on the phone
- Real-Time supervision
- And more...

**Full Communication Power With VitalPBX Apps** 

VitalPBX (WitXi SonataSuite Contact Center Suite (f) (D) (in) (vitalpbx.com)



Perfect for call centers with supervision tools such as Spy, Spy & Whisper (coaching), Barge in, and request supervisor assistance from the agents.

Manage extensions, transfer, hang up, and tend calls in an interactive way.

Track calls by events and see each place the calls have been through.

	tchboard									<b>1</b> 2	003
QUEUES STATS SU	MMARY									-	ф ()
Queue	Strategy	LoggedIn Members	Available Members	Queued Calls	Completed Calls	Abandoned Calls	Service Level			Hold Time	Talk Time
2900 - VitalPBX English	Round Robin Ordered	1	1	0	5	2	100.0	(	D	5	222
2902 - After Hours Eustomers	Round Robin Memory	0	0	0	0	0	0.0	0	D	0	0
2900 - VITALPBX E Calls Waiting Waiting Callers	Max Call Wait		Members	Available	<u>Sta</u>	ompleted	Abande				- + ,
Calls Waiting Waiting Callers 0 MY EXTENSION	_		Logged In 1				Abande	2		00%	6
Calls Walting Walting Callers 0	Max Call Wait 00;		Logged In 1	1 م	.+0	5 5	Abande			00%	6



## **Included widgets:**

- Extensions
- Queues
- Conferences
- Parking Lots
- Trunks
- Queues Stats Summary
- Queued Calls

- Queue Members
- Queue Overview
- Queues Calls Counter
- My Extension
- My Queues
- Summary
- Queue Wallboard



## Try VitalPBX Today - vitalpbx.com